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Infoma ▶

ePayment Manager

The integrated solution for online payment processes
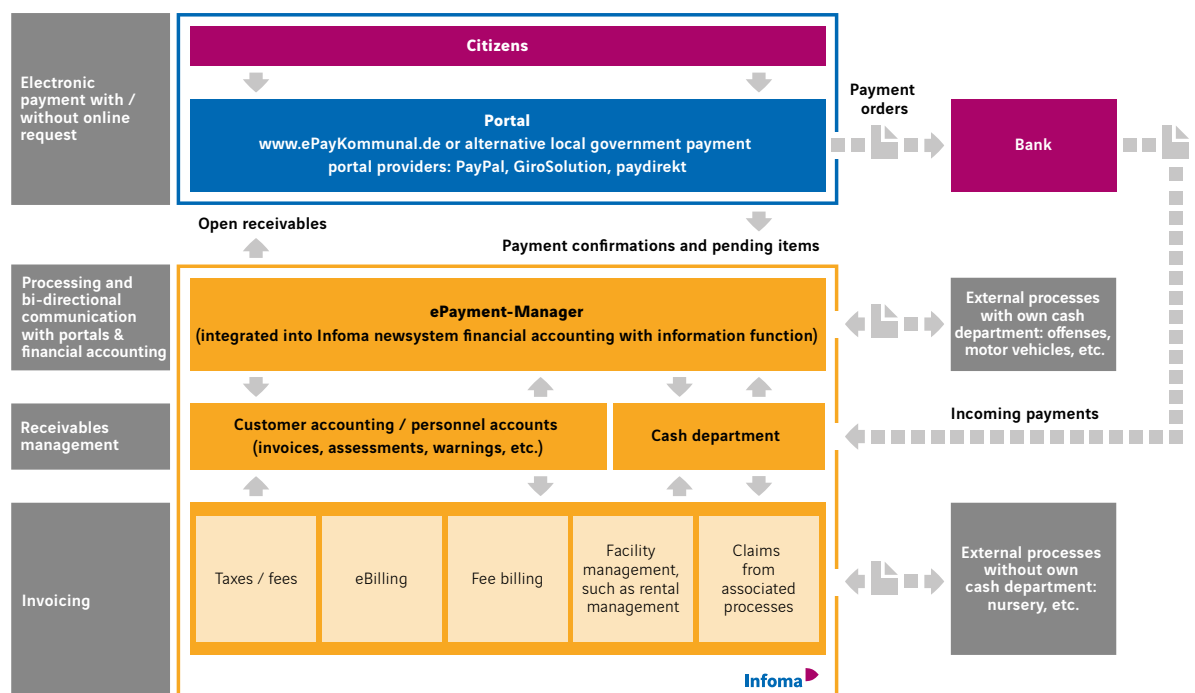
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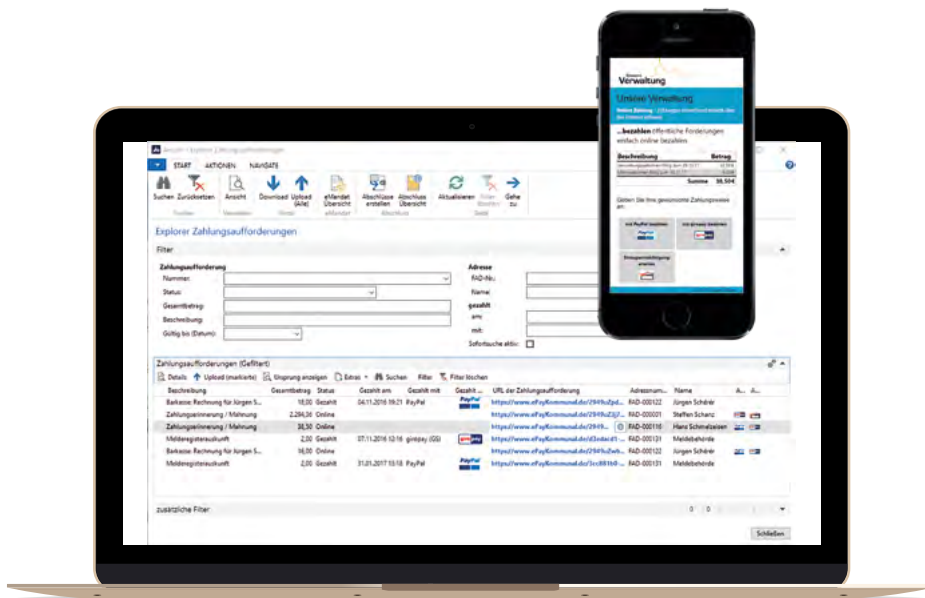# Convenience for administrations and citizens

Electronic invoicing processes offer a high level of citizens' services, while relieving administrative workloads. The integrated ePayment manager allows for automated processing of fast, secure online payment processes.

eGovernment, eServices, ePayment … The "e" is going to noticeably change the local government world over the next few years. It stands for digital administrative processes and actions focused on citizens.

The law for promoting electronic administration includes specific regulations on payment options: If fees or other charges are associated with an electronic administrative process, agencies must facilitate payment of these fees or other charges by participating in at least one customary (and properly secured) payment process under Sec. 4 of the eGovernment Act.

Paying overdue, already dunned items easily, quickly and securely with a mobile device? The demand for online payment options is growing among administrations and citizens alike. We offer convenient support for such projects. With the ePayment solution integrated into Infoma newsystem financial accounting and an associated ePayment portal like our portal ePayKommunal.de, we are laying the groundwork for convenient and secure payment processes.

Fast and secure online payment process with the Infoma newsystem ePayment manager

Payment requests in Infoma newsystem financial accounting and payment on mobile devices

ePayment Manager

Facilitates fast, secure online payment processes, offering both convenient service for citizens and a boost in efficiency for administration. As the core of the online payment process, the ePayment manager handles preparation of payment requests and provides these in an ePayment portal.

The module, which is integrated into Infoma newsystem, supports both electronic payments, for instance for resident parking permits or civil register information, as well as classic paper-based administrative processes such as invoices, dunning, or notifications. The QR code with data on the payment request direct from financial accounting is printed on the vouchers. A direct payment option with automatic claim settlement helps improve receivables management and lessen administrative workloads.

BENEFITS

▷ **Time and cost savings for administration**
- No manual advance (automated preparation of payment requests) or follow-up work (automated claim settlement), reducing in lower administrative costs
- Integration into existing payment portals or through the Infoma newsystem portal if desired
- Transparency for financial administration employees

▷ **More convenience and security for citizens and administration**
- Legal conformity with Sec. 4 eGovernment Act
- Redirecting of paper-based payment requests, such as warnings, to the personal online payment page – citizens don't need to record any information themselves (security, error avoidance)
- Citizens can make payments 24 hours a day / 7 days a week
- High security standards (SSL encryption / TAN authorization)

The following payment types are available:

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